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Why XLV Realty Won't Be the Source for Your Wire Instructions

- 1. Criminals/hackers are trying to fake you into wiring money to them.
- 2. Among other things, they hack into e-mail accounts of various service providers involved in a real estate transaction (e.g., title agents, mortgage brokers, real estate agents and lawyers) and send you e-mails that look like legitimate emails from the proper party, but instruct you to wire money to the accounts of the criminals.
- 3. Do not rely on e-mailed wiring instructions.
- 4. We strongly recommend only relying on wiring instructions that come from a more secure source such as in person communication, a phone call that you initiated, or through secure mail or package services.
- 5. Before you wire any funds to any party, personally call the intended recipient to confirm the accuracy of the ABA routing number, SWIFT code or credit account number.
- 6. When you call the source of wiring instructions in steps 4 & 5, you should call a number that you know is the correct number. You should not get that phone number from a source that can be easily forged (such as the phone number in an e-mail or a phone number from a website).
- 7. MY BROKERAGE FIRM WILL NEVER PROVIDE YOU WIRING INSTRUCTIONS. If you receive an e-mail providing wiring instruction that purport to come from us, it is a fraudulent e-mail.
- 8. Don't forget about generic identify theft. Don't put sensitive personal information in an e-mail or in an e-mail attachment.

 (Date)